

08:20:09 From tryonmv : HI Lisa and Jeanne, I'm hear. Can you hear me?
08:20:20 From Lisa Terry : We cannot hear you.
08:20:25 From Lisa Terry : We heard you briefly
08:20:34 From Jeanne Schroeder : We canâ€™t hear you.
08:37:31 From Jeanne Schroeder to tryonmv (Privately) : US: +1 669 900 6833Â or +1 646 558 8656Â
â€¢ Meeting ID: 412 384 071
08:39:57 From Dana Childress : Hi guys! :)
08:43:42 From Lisa Terry : Hi everyone. We will start our orientation to the Zoom tools at 11:50. Thank you for joining us.
08:51:25 From Jeanne Schroeder : US: +1 669 900 6833Â or +1 646 558 8656Â â€” â€¢
Meeting ID: 412 384 071
08:54:30 From Kelsey Beard : Ate food! :)
08:54:31 From linda tazi : Enjoyed family
08:54:40 From Angie Ritter : friendsgiving
08:54:41 From Dana Childress : Online shopping!
08:54:42 From Jeanne Schroeder : OVEREAT
08:55:00 From ttucker : Played family games of ping pong and pool with my daughters boyfriends family.
08:55:15 From ana.brecht : Hosted Thanksgiving; also drove to New Jersey for Thanksgiving
08:55:18 From tryonmv : played with my grandchildren
08:55:46 From Lisa Brown : Visited American Revolutionary Museum
08:57:05 From Angie Ritter : I don't see stamp on the phone app. but I can draw
08:57:59 From Jeanne Schroeder to Lisa Terry (Privately) : Great job with the orientation, Lisa! :)
08:58:17 From Lisa Terry to Jeanne Schroeder (Privately) : Thank you. You did a great job setting me up for success with the notes :)
09:00:42 From Jeanne Schroeder : Hi everyone!
09:01:03 From Jeanne Schroeder : What is Grief?

https://drive.google.com/open?id=1dOQ2E6z7bNCV2M5v0VmtrQ-ZfYx_y-Mm

Elements of Child and Family Centered Health Care

<https://drive.google.com/file/d/1RRW0bPUhjuNJgOiZ1xoWytKYB2tESbXh>

Communicating with the Bereaved Parent

https://drive.google.com/open?id=10aoyHDFlsDj5nqdelbOg_b3tG6kdrH3u

09:09:52 From Jeanne Schroeder to slpoumade (Privately) : Stephanieâ€¦just making sure you get the handouts. :)

09:15:58 From slpoumade to Jeanne Schroeder (Privately) : Thank you so much!

09:18:49 From The REAL Sarah : sorrow, longing

09:18:53 From linda tazi : sadness

09:18:54 From Ann Hughes : sadness over loss

09:18:55 From Kelsey Beard : A process

09:18:55 From Laura Wead : Sadness related to a loss

09:18:57 From ttucker : death

09:19:00 From Jessica Urban : confusion

09:19:01 From The REAL Sarah : depression

09:19:01 From ana.brecht : responding to an unfortunate event

09:19:05 From ana.brecht : deep sorrow

09:19:08 From Lisa Brown : experiencing loss

09:19:10 From Robin : extreme sorrow

09:19:12 From Dana.Lusk/Loudoun : something you have to work through

09:19:12 From slpoumade to Jeanne Schroeder (Privately) : phases that hopefully eventually lead to acceptance

09:19:13 From dennodj : sadness, anger

09:19:14 From jyates : feelings of loss

09:19:15 From ttucker : It neve

09:19:22 From jsanford : A variety of emotions

09:19:22 From ttucker : it never ends

09:19:31 From Megan DeLaFuenta : Anger and working through it
09:19:32 From Stephanie : lost expectations
09:19:42 From slpoumade to Jeanne Schroeder (Privately) : different people can feel differently about the same experience/same diagnosis/same underlying reason
09:19:50 From Lisa Brown : grief pops up when you least expect it (after death)
09:20:12 From slpoumade to Jeanne Schroeder (Privately) : personal experience vs parental vision (more global perspective)
09:20:25 From rsaunders : uncertainty. feeling lost, hurt and confused.
09:22:52 From Jessica Urban : support
09:22:55 From slpoumade to Jeanne Schroeder (Privately) : allow themselves space
09:22:56 From Ann Hughes : Time
09:22:57 From dholland : Time to heal
09:22:58 From ana.brecht : listening
09:22:58 From The REAL Sarah : hope
09:23:00 From slpoumade to Jeanne Schroeder (Privately) : allow themselves to feel all their feelings
09:23:02 From linda tazi : support and time
09:23:04 From Lisa Brown : Someone to just listen
09:23:06 From dennodj : a person to listen
09:23:08 From rsaunders : support, someone to listen
09:23:08 From Dana.Lusk/Loudoun : it can be hard to know as it is so different for everybody
09:23:08 From Laura Wead : opportunity to share grief
09:23:12 From jsimpson : empathy
09:23:12 From Kelsey Beard : empathy
09:23:17 From Robin : support; empathy
09:23:18 From jeanf : support, talking
09:23:25 From slpoumade : space to feel
09:23:29 From ana.brecht : validation
09:23:32 From slpoumade : allowing themselves to feel all their feelings

09:23:34 From ttucker : Individuality
09:23:39 From The REAL Sarah : resilience
09:23:56 From ttucker : acceptance
09:25:16 From jsanford : Someone to listen and empathize with them
09:26:04 From Jessica Urban : understanding
09:26:04 From dennodj : need assistance in day to day life
09:26:07 From Dana.Lusk/Loudoun : they need to cry
09:26:07 From linda tazi : grief counseling
09:26:08 From The REAL Sarah : food, sleep, connection
09:26:08 From Jessica Urban : someone to talk to
09:26:10 From rsaunders : some one to listen
09:26:16 From ana.brecht : a hug
09:26:22 From Stephanie : continued communication with health care providers
09:26:22 From jsimpson : A way to symbolically mark and remember the time they did have with this child.
09:26:26 From slpoumade : resources
09:27:19 From ttucker : Sensitivity and knowledge of the families culture and beliefs.
09:33:10 From Dana.Lusk/Loudoun : Don't assume you know how a family member is feeling
09:33:11 From dennodj : do listen to how they feel
09:33:13 From slpoumade : DO attend to their body language
09:33:13 From linda tazi : don't tell them how they should feel
09:33:14 From ttucker : They are in a better place
09:33:17 From jsimpson : Don't put a silver lining on the event
09:33:19 From ana.brecht : Do not assume how they are feeling
09:33:21 From Lisa Brown : Don't every say "I know how you feel"
09:33:27 From ttucker : You still have other children
09:33:32 From Robin : don't say with time it will get better'
09:33:32 From slpoumade : Don't cut them off. Give them the space and time to share whatever they want.
09:33:33 From jsanford : Don't expect them to react the way you think you would react

09:33:35 From ana.brecht : meet them where they are
09:33:39 From slpoumade : Don't make empty promises
09:33:40 From Laura Wead : Do be willing to interact. Don't ignore the situation
09:33:40 From The REAL Sarah : Do listen more than talk
09:33:44 From Dana.Lusk/Loudoun : Do communicate support
09:33:50 From Ann Hughes : let them have as much time as they need
09:33:55 From ttucker : Do not judge, allow them to react in thier way
09:34:00 From Dana.Lusk/Loudoun : do let them cry
09:34:02 From slpoumade : Do use their child's name
09:34:02 From Anna Critz : Consider faith and just listen
09:34:04 From The REAL Sarah : Do acknowledge that this is very hard, validation
09:34:06 From Tammy : Ask them what you can do to help and let them talk about their child. Let them know their child's life mattered.
09:36:54 From ttucker : One child's loss of life cannot replace another child's prescence. Thus the children that may be left behind cannot take away/replace the grief you experience.
09:45:20 From Jeanne Schroeder to Lisa Terry (Privately) : Do you want me to post these to everyone?
09:45:25 From Jeanne Schroeder to Lisa Terry (Privately) :
<http://www.CHKD.org/ParentingResources> - general parenting and child development resources

CHKD Parenting Blog - <https://www.chkd.org/Blog/Good-Grief/>

<https://www.ipfcc.org/> Institute for Patient and Family Centered Care

Association of Child Life Professionals - <http://www.ChildLife.org>

<http://www.centering.org> Books and Resources

09:45:27 From The REAL Sarah : what books/resources would you recommend to continue learning about this topic?

09:46:08 From Lisa Terry to Jeanne Schroeder (Privately) : Sure

09:46:18 From Jeanne Schroeder : RESOURCES

09:46:20 From Jeanne Schroeder : <http://www.CHKD.org/ParentingResources> - general parenting and child development resources

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09:47:14 From Jeanne Schroeder : Book - Shelter from the Storm: Caring for a Child with a Life-Threatening Condition " by Joanne Hilden, M.D. and Daniel Tobin, M.D. " a guide book for parents navigating the complex journey with a seriously ill child.

09:47:30 From ttucker : How To Say Goodbye, Ted Menten

09:47:39 From ttucker : After Goodbye, Ted Menten

09:47:44 From jsanford : What is a great resources for service providers who have experienced the loss of children on their caseloads?

09:48:14 From ttucker : These books are an easy read while you are greiving and find it difficult to concentrate.

09:48:15 From Megan DeLaFuente : I just want to say thank you for this training. I have not been in the field long but this is helpful to me as I just had a family experience loss that has been publicize in the news and understandably has been hard for them.

09:48:21 From dennodj : what book would you recommend for classmates whose classmate dies? I would use it as a read aloud

09:49:08 From Meredith H : Are there any resources for foster families who need to return children to bio families and are experiencing grief?

09:49:10 From slpoumade : any particular resources for children for impending death of a parent?

09:49:19 From Lisa Terry : I am so glad you found this helpful Megan. It really is a hard topic to talk about and a very lived experience for us as well.

09:49:41 From slpoumade : Thank you!

09:50:09 From Jeanne Schroeder : A Tiny Boat at Sea - book

09:51:13 From slpoumade : This has been a wonderful presentation. Thank you very much for all the resources!

09:51:28 From slpoumade : Does the archive also include the chat?

09:51:38 From Dana.Lusk/Loudoun : Thank you! :)

09:51:38 From linda tazi : Thank you

09:51:43 From Jeanne Schroeder : The archive will be available on the website <https://veipd.org/main/>

09:51:44 From Ann Hughes : Thank you so much!

09:51:47 From slpoumade : Excellent. Thank you again!

09:51:49 From ttucker : Being a griving parent I rarely share my personal loss at work; however, if it will help another family I have done so.

09:51:53 From jsanford : Thank you

09:51:56 From jeanf : thanks!

09:51:59 From linda tazi : is there a certificate available

09:52:20 From Jeanne Schroeder : Yes. You will receive a certificate of completion after taking the survey. Survey should be in your inbox shortly.

09:52:37 From Lisa Brown : Thank you!

09:52:38 From linda tazi : Thank you

09:52:55 From slpoumade : Thank you!!

09:52:57 From The REAL Sarah : This was a powerful and very important topic! thank you!

09:53:17 From Dana Childress : Thanks ladies! Well done!

09:53:27 From ttucker : Thank you for the valuable info. and your expertise in this area. I could have used it years ago....

09:53:29 From Lisa Terry : Thank you so much!

09:53:36 From Mary Ellen Plitt : thank you!

09:54:32 From ttucker : Its disheartening that not every hospital is fortunate enough to have this training.